

Dr. Emad M. Elgharbawi

Chief Information Officer | Founder, Consyntera

Madinaty, Cairo, Egypt • Emad.elgharbawi@live.com • +20 100 0050 992 • +20 150 1000 022 • elgharbawi.com •
linkedin.com/in/emadelgharbawi

PROFESSIONAL SUMMARY

Chief Information Officer with 25+ years of proven success in IT leadership, digital transformation and technology strategy. Specialised in aligning enterprise IT with business goals to enhance customer experience, improve operational efficiency and drive organisational growth. Proven record of leading enterprise-wide programmes — ERP implementation, datacenter modernisation, cloud migration and cybersecurity — for organisations with thousands of employees and hundreds of locations.

Founder of **Consyntera**, an IT consulting and system integration firm serving regulated, multi-site organisations across healthcare, financial services and microfinance. Doctorate-qualified leader passionate about emerging technologies, agile leadership, change management and building high-performing cross-functional teams.

CORE COMPETENCIES

Managerial	IT Strategy & Governance · Digital & Cloud Transformation · ERP Implementation · IT Operations Management · Project Management · Vendor & Contract Management · Business Intelligence · Corporate Budgeting · Team Development · Change Management · Strategic Planning
Technical	Healthcare IT (HIS) · SAP · Cybersecurity & Information Security · Infrastructure & Datacenter Modernisation · Virtualisation · Risk Management & GRC

PROFESSIONAL EXPERIENCE

Founder & Lead Consultant

Present · Cairo, Egypt

 **Consyntera — consyntera.com**

An IT consulting and system integration firm — Consultation, Synergy, Integration — serving healthcare, financial services, microfinance and other regulated sectors across the region.

- Translate business strategy into executable IT roadmaps for boards and executive teams.
- Design and integrate scalable enterprise systems — ERP, HIS and PACS — across complex, multi-site estates.
- Strengthen governance, risk and compliance posture against ISO 27001, ISO 22301, ISO 42001, PCI-DSS, GAHAR, JCI, COBIT, ITIL, FRA and GDPR.
- Deliver through four engagement models: advisory, projects, integration and managed services.

Chief Information Officer

Oct 2025 – Present · Cairo, Egypt

 **Ana Elmasry Foundation — anaelmasry.com**

A non-governmental, non-profit organisation affiliated with the Ministry of Solidarity (registered no. 559 of 2008), employing 2,000 staff across 150 branches in Egypt. Sectors: children at risk, microfinance and a school complex.

- Lead a comprehensive digital transformation of the institution's operations across its nationwide 150-branch microfinance network.
- Align IT strategy with business goals to enhance operational efficiency and improve customer experience.
- Oversee infrastructure modernisation, cybersecurity solutions and compliance readiness within a highly regulated financial sector.
- Build and develop IT team capabilities to support growth and expansion.

Chief Information Officer

Jan 2023 – Aug 2025 · Cairo, Egypt

 **Egyptian Company for Medical Investments (ECMI) — ecmi.com.eg**

A holding company affiliated with the Unified Purchasing Authority (UPA), owning and managing government pharmaceutical companies since the 1960s — subsidiaries EPTC and GOMCO, plus affiliates DAF (Digital Access to Finance) and Strategic Warehouses. The group employs 5,000 staff across 200+ locations in Egypt.

- Developed and deployed the enterprise IT strategy, operational plans and annual technology budget aligned with corporate goals.

- Led the group-wide SAP implementation and end-to-end digital transformation across the group's subsidiaries and affiliates — EPTC, GOMCO, DAF and Strategic Warehouses.
- Drove datacenter modernisation, virtualisation and cloud technology adoption across the group.
- Directed data and network security solutions, infrastructure evaluation and enhancement programmes.
- Evaluated enterprise systems and built qualified, high-performing IT teams across 200+ locations.

IT Technology Director

Jan 2016 – Dec 2022 · Cairo, Egypt



Cleopatra Hospital Group (CHG) — cleopatrahospitals.com

One of the largest hospital groups in Egypt — 8 hospitals and 2 polyclinics across Greater Cairo, plus an IVF centre, with a combined capacity of 1,000 beds.

- Unified the Hospital Information System (HIS) across all 8 hospitals and 2 polyclinics in the group.
- Led the transformation of on-premise systems to the cloud.
- Conducted hospital systems evaluations and designed/built the group-wide infrastructure.
- Created and deployed standard operating procedures (SOPs) across the group.
- Established and managed a Shared Service Center (SSC) for IT.

IT Manager

Jul 2014 – Dec 2015 · Cairo, Egypt



Abraj Misr

Real estate development.

- Built the full IT infrastructure from the ground up and implemented an ERP solution (Finance, HR and Real Estate modules).
- Identified and implemented cost-effective IT solutions to meet business requirements, directing and coordinating all IT and business-solution activities.

Group Infrastructure Manager

Sep 2012 – Jun 2014 · Cairo, Egypt



Integrated Diagnostics Holdings (IDH) — idhcorp.com

One of the largest emerging-markets medical diagnostics groups, with seven brands, 300+ branches and four central labs across the Middle East (Al Borg, Al Mokhtabar, Medical Genetics Centre, Al Ansary Labs, Biolab, Ultra Lab).

- Led the integration and migration of IT infrastructure across two merged companies under a single, unified umbrella.
- Consolidated and unified systems for both organisations with zero interruption to daily operations.

Infrastructure Manager

Feb 2003 – Sep 2012 · Cairo, Egypt



Al Borg Laboratory

- Planned, organised and managed staff and operations to ensure a stable, optimised IT infrastructure.
- Developed, maintained and optimised network and server infrastructure, data communications and telecommunications systems, directing activities to resolve hardware and software issues accurately and on time.

EDUCATION

Doctorate of Business Administration (DBA)

The Arab Academy for Management, Banking and Financial Sciences

2025

MBA, Global Business

ESLSCA Business School

2019

Bachelor of Business Administration

Cairo University

2015

BSc in Information Technology

High Institute for Computer Science and Management

2000

KEY STRENGTHS & LANGUAGES

Identify, prioritise and resolve urgent issues calmly under pressure · Plan, coordinate, delegate and deliver cross-divisional IT projects end to end · Recruit, train and develop high-performing IT teams · Identify cost-effective technical solutions that meet business needs · Strong analytical, data manipulation and problem-resolution skills · Manage IT change to minimise downtime and operational risk · Negotiate IT service contracts with partners and suppliers.

Languages: Arabic (native) · English (professional)